

Action Taken Report (ATR) on Feedback taken for Online Degree Program

Objective:

The purpose of this ATR is to document the actions taken in response to feedback collected from stakeholders (students, faculty, and industry experts) regarding the university's Learning Management System (LMS) for the online degree program. The primary concern raised in the feedback was related to the user interface (UI) and navigation experience of the LMS.

Feedback Summary:

The feedback indicated the following key areas for improvement:

1. **User Interface (UI) Changes:** Stakeholders found the design and layout of the LMS interface to be less intuitive and visually appealing.
2. **Navigation Issues:** The navigation structure of the LMS was reported to be cumbersome, making it difficult for users to easily access resources and complete tasks.

Actions Taken:

1. UI and Navigation Improvements:

The university's tech team has commenced the process of redesigning the user interface of the LMS. The focus is on:

- Enhancing the visual appeal of the platform to improve engagement.
- Streamlining the navigation structure to make it more intuitive and user-friendly.

2. Development of Mobile Application:

In response to the growing need for accessibility, the university has decided to begin the development of a dedicated mobile app for the online degree program. This app will aim to provide a seamless and mobile-optimized learning experience, addressing feedback regarding ease of access and user convenience.

Next Steps:

- The tech team will continue working on the UI/UX improvements and ensure that all feedback is incorporated.
- The development of the mobile app is expected to be prioritized to cater to the mobile-centric needs of students and faculty.
- A follow-up survey will be conducted after these changes to ensure that the new UI and mobile app meet the expectations of the stakeholders.

For ATLAS SKILLTECH UNIVERSITY



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